



Our Commitment to data protection and privacy

Your privacy is important to us and we are committed to maintaining high standards of data protection. This notice explains our information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available via the page footer on every page of our website.

This notice applies to all personal data collected by the Whitehall Orchestra, including personal data collected or submitted on our website.

The information we collect

We only collect personal data for specific purposes (for example, to communicate with players or for circulation of information about the Orchestra's activities) and only such data as is necessary for the purpose for which it is collected.

We use personal data only for the purpose for which it was collected and, except with the express consent of the person to whom it relates, will not use it for any other purpose or share it with a third party.

We keep data only for so long as is necessary for that purpose, unless there is a legal or regulatory requirement for us to retain the data for a longer period or we need to do so for audit or accounting purposes.

You can subscribe to news about the Whitehall Orchestra within our website (at <https://www.whitehallorchestra.org.uk/concerts/>). You can also contact us through the website (<https://www.whitehallorchestra.org.uk/contact/>) or by E-mailing orchestraeng2@whitehallorchestra.org.uk .

When we receive a communication by email, we will use the return email address only:

- to answer the email we have received, or
- where we have a legitimate interest in using the email address or
- it necessary for us to use the email address in order to meet our contractual obligations

and not for any other purpose, unless the person sending the email has registered or otherwise consented to receive communications from us.

Tickets for our concerts can be purchased via our web site from WeGotTickets which, as a service provider, has its own Privacy Policy.

We never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without your specific consent.

Deletion of data held by us.

We review the personal data we hold at regular intervals and delete any personal data which is no longer needed for the purpose for which it was collected or where the Orchestra's relationship with the individual to whom it relates has ceased.

How you can access or correct your Information or ask us to delete it

You can access any of your personal data that we have collected by requesting it via email to orchestraeng2@whitehallorchestra.org.uk .

Similarly, you can ask us to correct any factual errors in your personal data or ask us to delete it by email to orchestraeng2@whitehallorchestra.org.uk . Please note, however, that we will only be able to correct personal data if the error to be corrected and the correct information are clear from the email we receive.

Our commitment to data security

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

Our commitment to children's privacy

Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our website from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.

Cookies

The Orchestra uses Google cookies to monitor and record visitor numbers to and activity on its website. We use this information to compile reports and improve users' experience of our website. It gives us useful insight into how users are engaging with the website. The cookies collect this information in an anonymous form.

The Orchestra has implemented a pop-up box on its website that will activate the first time a user visits the website. This allows them to click to consent (or not) to continuing with cookies enabled. We use site cookies to track whether a particular user has dismissed the cookie banner. This prevents the banner from appearing again, once it has been dismissed.

How to contact us

Should you have other questions or concerns about these privacy policies, please send us an email at orchestraeng2@whitehallorchestra.org.uk or get in touch via the form at <https://www.whitehallorchestra.org.uk/contact/> .